


## Town Olomouc

### Accessibility card

#### Basic information

 Olomouc, Horní náměstí, 779 00  
GPS: N 49.593968, E 17.251038

 +420 585 513 385  
(Information Centre)  
 [infocentrum@olomouc.eu](mailto:infocentrum@olomouc.eu)  
 <http://tourism.olomouc.eu>

#### Description

The card describes the accessibility of the route through the historical core of Olomouc. The route links the Upper Square, the Lower Square and Wenceslas Square, where the following important monuments are located: the Archdiocesan Museum (a separate card describes its accessibility), St. Vitus Cathedral, Wenceslas Square (both monuments are located in Wenceslas Square), Holy Trinity Column (an UNESCO World Heritage Site), Town Hall with Astronomical Clock (Upper Square), Church St. Mořice (May 8), Church of Our Lady of the Snows (Denisova Street), Church of St. Michael (Žerotínovo Square), Chapel of St. Jan Sarkander (Mahlerova Street) etc. Route length: about 2 km.

#### Accessibility

##### Exterior premises

- ❖ It is an outdoor route leading through the streets and alleys in the historic centre of Olomouc. It is possible to start the tour at any place and take the route individually.
- ❖ The card describes the accessibility of the route in the direction of: Kostel sv. Mořice (May 8th) - Upper Square - Lower Square - Sv. Michael (Žerotínovo Square) - Chapel of Sts. Jan Sarkander (Mahlerova Street) - Church of Our Lady of the Snows (Denisova Street) - St. Vitus Cathedral (Wenceslas Square).
- ❖ The roads on the route are mostly made of mosaic tiles and granite cubes (cobblestones). There are greater longitudinal and transverse slopes at times. The width of the route is usually sufficient, in some areas where the pavement is too narrow or the passage is restricted, it is needed to use a road. More detailed information about problematic sections can be obtained from the barrier-free map of Olomouc available online on the website <https://mapy.olomouc.eu/#layerbbo> or in the Tourist Information Centre (printed version).
- ❖ Entrances to Route Objects:
  - Church of St. Mořic - 2 steps and ramp without handrails
  - Town Hall - barrier-free entrance. Inside the town hall there are exhibitions dedicated to the Olomouc Astronomical Clock (2nd floor), the history of the Olomouc Town Hall (1st floor) and the history of the town of Olomouc (1st floor). The exhibitions are freely accessible to the public during office hours of the City Hall or as part of guided tours organized by the Tourist Information Centre.
  - St. Nicholas Church Michael - 10 steps with railings

- Chapel of St. Jan Sarkander - 1 step in front of the gate from Na Hradě Street, 1 step in front of the entrance to the chapel.
  - Church of Our Lady of the Snows - 12 steps with railings.
  - Cathedral of st. Wenceslas Square - 3 steps and mobile metal ramp with handrails.
- ❖ There are seating areas for resting along the route, especially in the squares.
  - ❖ The route is not marked, there are no information or orientation signs.

---

### Accessible toilet

---

- ❖ On the route there is a public, wheelchair accessible toilet at the Olomouc City Hall.
- ❖ The entrance is min. 80 cm wide, without threshold.
- ❖ The door opens outwards.
- ❖ There is sufficient space and space in the cabin next to the toilet, which does not interfere with any facilities.
- ❖ The handrails are not on either side of the toilet.
- ❖ There is a baby changing unit.

---

### Services and equipment

---

- ❖ Guide and registered support dogs are permitted entry.
- ❖ The information centre offers guided tours of the Upper Square (Horní náměstí). Guided tours in a foreign language must be ordered in advance.
- ❖ For a fee, an audio guide can be borrowed in the Information Centre on the Upper Square, which provides more detailed information about the city's most important monuments. The guide is available in Czech, English, German, Polish and other languages. The audio guide allows you to create your own guided tour through the simple control of the historic centre.
- ❖ A guide through Olomouc in a point writing with relief pictures of historical landmarks and orientation maps of the centre of Olomouc available. The visitor can buy it or rent it in the information centre at the Upper Square.
- ❖ Haptic models of major buildings in the city completed with descriptions and texts in enlarged font and Braille available. The Upper Square (opposite the Astronomical Clock) features a bronze model of the historic centre at 1: 400 scale. There is a haptic wooden model of the town hall building in the town hall Upper Square (Horní náměstí). The Church of St. Mořic (on May 8th), St. Nicholas Church, St. Michael's (located on Michalské Square) and Cathedral of St. Wenceslas (Wenceslas Square).
- ❖ A souvenir shop is available on the route. The shop is wheelchair accessible and is located in the information centre in Upper Square.
- ❖ Possibility of parking in the centre of Olomouc at marked places, charged, capacity limited. Some car parks do not have reserved parking spaces.

*Date of processing: 2/2019*