



Piast castle in Racibórz

Accessibility card

Basic information

 Racibórz, ul. Zamkowa 2, 47-400
GPS: N 50.095865, E 18.221101

 +48 32 414 02 33, +48 32 700 60 52

 promocja@zamekpiastowski.pl

 <http://www.zamekpiastowski.pl>

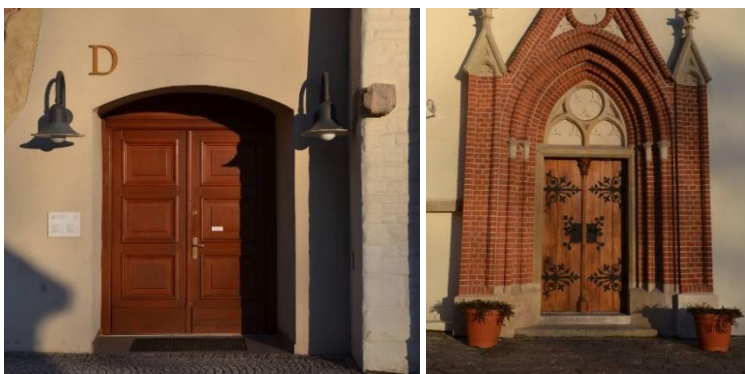
Description

Piast Castle is the most valuable medieval monument in the Silesian Voivodeship. One of the most valuable buildings of the castles is the Chapel of St. Thomas Becket of Canterbury, called "The Pearl of Silesian Gothic". During the year a number of permanent and temporary exhibitions, events and workshops are held at the castle. A visit to the castle is tour guided. Sightseeing time: 45-60 min.

Accessibility

Entrance

- ❖ Main entrance from Zamkowa Street (wooden gate) and entrance gate for cars (metal gate) are wheelchair accessible (without stairs and a threshold).
- ❖ The main entrance to the exhibition space (building D) from the castle courtyard has stairs (+29 steps).
- ❖ Entrance to the chapel: +2 stairs.
- ❖ There is a barrier access to the ticket office (stairs).
- ❖ All entrance doors are min. 80 cm wide.
- ❖ The surface in front of the entrance is made of granite cubes (cobblestones).
- ❖ There is sufficiently wide manipulating area without any obstacles.



From left: The main entrance from Zamkowa Street, the main entrance to the exhibition halls, entry to the chapel



From left: Entrance to the ground floor of building D, where the exposition is located, building F (castle administration and tourist information centre on the ground floor)

Interior premises

- ❖ All pathways in the building are min. 150 cm wide.
- ❖ The doors and passages are min. 80 cm wide.
- ❖ The surface of the pathways is firm and non-slippery - panels, stone and granite floors, anti-slippery stairs.
- ❖ Stairs / thresholds are higher than 2 cm on communication routes. There are not many of them, so it is possible to move on individual floors without major problems.
- ❖ The building has more than 1 floor accessible to visitors - ground floor, first floor, second floor.
- ❖ The floor connects the stairs and the lift.
- ❖ The entrance to the lift is min. 80 cm wide.
- ❖ The lift cabin size is min. 110 wide x 125 cm deep.

Exhibition, exhibition area

- ❖ There are resting places for sitting in the exposition areas.
- ❖ There is sufficient turning space for people in the wheelchair or a pram.
- ❖ The exhibits cannot be touched but can be accessed from close distance. Touch models of exhibits are not available.
- ❖ The exhibits and their labels are positioned so that they are well visible both from sitting and standing position.
- ❖ The descriptions of the exhibits and the texts on the information panels are well legible for the visually impaired (font size, font, text contrast and background).





From left: Area for visitors, a lift, pathways

Accessible toilet

- ❖ There is a wheelchair accessible toilet in building D (on the ground floor and on the second floor), but access to it is only possible if accompanied by a lock worker who takes the visitor to the ground floor or to the second floor. The lift only works with a special chip.
- ❖ Cabin entrance door is min. 80 cm wide.
- ❖ The door opens outwards (from the cabin).
- ❖ The cabin size is min. 160x160 cm.
- ❖ Next to the toilet, there is free space for the wheelchair (width min. 90 cm), which does not interfere with any equipment (waste bin, washbasin, baby changing unit, etc.).
- ❖ There are handrails on both sides of the toilet.
- ❖ A baby changing unit is not available.



Services and equipment

- ❖ A visit is possible without a prior agreement.
- ❖ Guide and registered support dogs are permitted entry.
- ❖ Approaches: a dressing room (wheelchair access), a conference hall (wheelchair access), gastronomic facilities (barrier access - stairs), a souvenir shop (barrier access - stairs), a tourist information centre (barrier access - stairs). Access to the dressing room or conference room is only possible if accompanied by a lock worker (the lift only works with a special chip).
- ❖ Induction loops are not installed in the building.
- ❖ A printed guide to the guide in Polish is not available.

- ❖ Guided tours of the castle in a foreign language: German and English. Advance reservation is required.
- ❖ There is a printed interpretation in a foreign language containing a summary of the most important information about the castle. There is no full guide to the printed guide.
- ❖ Special information materials (books) for children that can be purchased at the information centre. Books include riddles, crosswords, colouring books, puzzles, mazes, stories. All children and adults can enjoy special colourful clothing such as fairy tale characters, knights, queens, kings, knights armour during the tour.
- ❖ People with disabilities can park their cars in the castle courtyard (free of charge).

Date of processing: 11/2022